



**KEN PAXTON**  
ATTORNEY GENERAL OF TEXAS

November 18, 2020

Mr. C. David Richards  
Associate General Counsel  
Texas Department of Motor Vehicles  
4000 Jackson Avenue  
Austin, Texas 78731

OR2020-28877

Dear Mr. Richards:

You ask whether certain information is subject to required public disclosure under the Public Information Act (the "Act"), chapter 552 of the Government Code. Your request was assigned ID# 854171 (PIR No. 20-2075).

The Texas Department of Motor Vehicles (the "department") received a request for a specified complaint report. You claim the submitted information is excepted from disclosure under section 552.101 of the Government Code. We have considered the exception you claim and reviewed the submitted representative sample of information.<sup>1</sup>

Section 552.101 of the Government Code excepts from disclosure "information considered to be confidential by law, either constitutional, statutory, or by judicial decision." Gov't Code § 552.101. This section encompasses section 1004.003 of the Transportation Code, which provides as follows:

Information obtained during an investigation of a person regulated under Chapter 2301 or 2302, Occupations Code, or Chapter 503 or 643 of [the Transportation Code] is confidential and not subject to disclosure under Chapter 552, Government Code, until the investigation is dismissed or

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<sup>1</sup> We assume the "representative sample" of records submitted to this office is truly representative of the requested records as a whole. *See* Open Records Decision Nos. 499 (1988), 497 (1988). This open records letter does not reach, and therefore does not authorize the withholding of, any other requested records to the extent that those records contain substantially different types of information than that submitted to this office.

finally resolved only if the disclosure of that information would interfere with or jeopardize the investigation.

Transp. Code § 1004.003. You state the submitted information pertains to an investigation of a complaint filed under Chapter 2301 of the Occupations Code of a person regulated under chapter 503 of the Transportation Code. You inform us that this investigation is still open. You also state release of the submitted information would interfere with or jeopardize the investigation. Based upon these representations and our review, we conclude the submitted information is confidential under section 1004.003 of the Transportation Code, and the department must withhold the submitted information under section 552.101 of the Government Code on that basis.

You also ask this office to issue a previous determination that would permit the department to withhold information pursuant to section 552.101 of the Government Code in conjunction with section 1004.003 of the Transportation Code without requesting a ruling from this office. Open Records Decision No. 673 (2001). We decline to issue such a previous determination at this time. Accordingly, this letter ruling is limited to the particular information at issue in this request and limited to the facts as presented to us; therefore, this ruling must not be relied upon as a previous determination regarding any other information or any other circumstances.

This ruling triggers important deadlines regarding the rights and responsibilities of the governmental body and of the requestor. For more information concerning those rights and responsibilities, please visit our website at <https://www.texasattorneygeneral.gov/open-government/members-public/what-expect-after-ruling-issued> or call the OAG's Open Government Hotline, toll free, at (877) 673-6839. Questions concerning the allowable charges for providing public information under the Public Information Act may be directed to the Cost Rules Administrator of the OAG, toll free, at (888) 672-6787.

Sincerely,

Tim Neal  
Assistant Attorney General  
Open Records Division

TN/jm

Ref: ID# 854171

Enc. Submitted documents

c: Requestor  
(w/o enclosures)