



KEN PAXTON
ATTORNEY GENERAL OF TEXAS

November 4, 2020

Ms. Claudia Denning
Open Records Coordinator
311 Customer Service Center
City of Dallas
1500 Marilla Street, 7AN
Dallas, Texas 75201

OR2020-27724

Re: Request for all 311 records of calls, and complaints; from January 2016 to July 31st, 2020; C005399

Dear Ms. Diaz:

The Office of the Attorney General has received your request for a ruling and assigned your request ID# 852510.

After reviewing your arguments and the submitted information, we have determined your request does not present a novel or complex issue. Thus, we are addressing your claims in a memorandum opinion. You claim the information you marked may be withheld from the requestor pursuant to section 552.101 of the Government Code. Upon review of your arguments and the information, we conclude you may withhold the marked information pursuant to section 552.101 of the Government Code in conjunction with the common-law informer's privilege.

For more information on the cited exception, please refer to the open government information on our website at <https://www.texasattorneygeneral.gov/open-government/governmental-bodies/open-records-memorandum-rulings>. You may also contact our Open Government Hotline at 1-877-OPENTEX.

Enc. Submitted documents

c: Requestor
(w/o enclosures)