



**KEN PAXTON**  
ATTORNEY GENERAL OF TEXAS

February 22, 2018

Ms. Claudene Marshall  
Assistant General Counsel  
Office of General Counsel  
The Texas A&M University System  
301 Tarrow Street, 6<sup>th</sup> Floor  
College Station, Texas 77840-7896

OR2018-04176

Re: Request for information regarding RFP B700016 Help Desk Services and Software; copy of proposals submitted by other vendors; evaluation sheet on this RFP; etc., Reference# B000040-010818 & B000107-011818.

Dear Ms. Marshall:

The Office of the Attorney General has received your request for a ruling and assigned your request ID# 701630.

After reviewing your arguments and the submitted information, we have determined your request does not present a novel or complex issue. Thus, we are addressing your claims in a memorandum opinion. You claim the submitted information may be withheld from the requestor pursuant to section 552.104 of the Government Code. Upon review of your arguments and the submitted information, we conclude you may withhold the submitted information under section 552.104.

For more information on the cited exception, please refer to the open government information on our website at <https://www.texasattorneygeneral.gov/og/memorulings>. You may also contact our Open Government Hotline at 1-877-OPENTEX.

Enc. Submitted documents

c: 2 Requestors  
(w/o enclosures)