



KEN PAXTON
ATTORNEY GENERAL OF TEXAS

February 24, 2017

Ms. Sarah Parker
Associate General Counsel
Texas Department of Transportation
125 East 11th Street
Austin, Texas 78701-2483

OR2017-04068

Re: Request for four categories of information regarding the help desk

Dear Mr. Parker:

The Office of the Attorney General has received your request for a ruling and assigned your request ID# 654625.

After reviewing your arguments and the submitted information, we have determined your request does not present a novel or complex issue. Thus, we are addressing your claims in a memorandum opinion. You claim the submitted information may be withheld from the requestor pursuant to section 552.104 of the Government Code. We have considered your arguments and the submitted information and have determined that in accordance with section 552.104, you may withhold the submitted information.

For more information on the cited exception, please refer to the open government information on our website at <https://www.texasattorneygeneral.gov/og/memorulings>. You may also contact our Open Government Hotline at 1-877-OPENTEX.

Enc. Submitted documents

c: Requestor
(w/o enclosures)